Price Is Your Right transparency design challenge



Emma Rourke Lisa Tse September 6, 2019

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This design challenge seeks to engage creative minds to translate available healthcare cost data into a more user friendly format.



Using actual data from Massachusetts and New Hampshire, we invite you to show how you would help consumers use this valuable information.

Client Overview



The Problem:

The cost of health care is now one of the greatest financial concerns for Americans

The Solution:

Tools are needed to identify higher quality, lower cost providers

The Players:



Your Challenge



The Vision:

- Design an interactive tool that helps people utilize available healthcare cost data
- Make complex data simple

The Goal:

- Design a mobile app or website that provides people access to the information they need (e.g. price, quality, location)
- Enable them to make better informed decisions on where to get their healthcare

Your Challenge



What you will deliver:

- A short Design Narrative
- A Wireframe Template of your design
- Selected finalists will also be asked to provide a pitch

Prizes

- 1 Student Team will be awarded \$2,000
- 1 Professional Team will be awarded \$2,000
- Up to 5 honorable mention prizes of \$500 each

Important Considerations



Target audience:

- Who is the intended audience for your tool?
- What are the interests/ needs of this demographic?

Preferred platform:

- Will you design a website or a mobile app? Why?
- What type of information does the user need to make an informed decision about where to go for care?

Design elements:

• How would your demographic want info to be displayed?

Marketing strategy:

How do you get people to use what you've built?

Feasibility:

- What information is available to you (e.g. NH and MA datasets)?
- What data might you pull in from other sources?

Research Opportunities



- Why does price transparency matter?
 - Read <u>How Price Transparency can Control the Cost of Health</u> <u>Care</u>
 - Read <u>Defining the Goals of Health care Price Transparency:</u> <u>Not Just Shopping Around</u>

Market research:

- Focus groups
- Informational interviews
- What does the literature say?

Dive into the data:

- Review available datasets from MA and NH
- Dig into other data sets that are publicly available
 - Provider office locations, quality metrics

Contact Information



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